

Empowering Creative Souls

Terms of Service

empoweringcreativesouls.com

Last Updated: August 2026

1. Agreement to Terms

Please read these Terms of Service ("Terms") carefully before using empoweringcreativesouls.com (the "Website") or any products, programs, memberships, courses, or coaching services (collectively, the "Services") offered by Natalie Lynch / Empowering Creative Souls ("ECS," "we," "our," or "us").

By visiting this Website, creating an account, subscribing to our email list, or purchasing any of our Services, you agree to be bound by these Terms. If you do not agree to these Terms, please do not use the Website or Services.

We reserve the right to update these Terms at any time. Continued use of the Website or Services after changes are posted constitutes your acceptance of the revised Terms. We will notify you of material changes via email where possible.

2. Description of Services

Empowering Creative Souls offers digital products, online courses, membership programs, group coaching, and related content designed to support personal growth, self-discovery, self-trust, creativity, and soul-led living. Our Services include but are not limited to:

- Digital downloads (journals, planners, workbooks, meditations)
- Online courses and self-study programs
- Membership communities and subscription programs
- Group or private coaching engagements
- Free resources, lead magnets, and email content

We reserve the right to modify, suspend, or discontinue any Service at any time with reasonable notice. We are not liable to you or any third party for any such modification, suspension, or discontinuation.

3. Disclaimer — Not Professional Advice

The content, coaching, programs, and resources offered by Empowering Creative Souls are intended for educational, inspirational, and personal development purposes only. Nothing on this

Website or within our Services constitutes professional psychological, medical, legal, or financial advice.

Results from our programs and coaching vary by individual and are not guaranteed. Your outcomes depend on many factors including your effort, circumstances, and background. Any testimonials or examples shared are not guarantees of similar results.

Assessments, quizzes, personalized results, reflections, and similar tools offered by Empowering Creative Souls are intended for personal reflection and educational purposes only. They are not diagnostic tools and should not be interpreted as medical, psychological, or other professional assessments.

If you are experiencing a mental health crisis or require professional support, please contact a licensed professional or emergency services immediately.

4. Purchases, Payments & Refunds

Payment

All purchases are processed securely through our payment processors: PayPal and Stripe. By completing a purchase, you agree to provide accurate billing information and authorize the applicable charge. We do not store your full payment card details.

Pricing

All prices are listed in US dollars unless otherwise stated. We reserve the right to change pricing at any time. Changes will not affect existing purchases already completed.

Refund Policy

Due to the digital and immediately accessible nature of our products and programs, all sales are generally final. We do not offer refunds on digital downloads, courses, or membership fees once access has been granted.

Exceptions may be considered on a case-by-case basis at our sole discretion. To request a review, contact us within 7 days of purchase at support@empoweringcreativesouls.com with your order details and reason for the request.

For monthly membership subscriptions, you may cancel at any time to prevent future billing. Cancellation takes effect at the end of the current billing period. No partial refunds are issued for unused time within a billing period.

Chargebacks

If you initiate a chargeback or payment dispute without first contacting us to resolve the issue, we reserve the right to permanently suspend your access to all Services and pursue recovery of the disputed amount.

5. Memberships & Subscriptions

Certain Services are offered on a recurring subscription basis. By enrolling in a subscription:

- You authorize us to charge your payment method on a recurring basis at the stated interval (monthly, annually, etc.)
 - You are responsible for keeping your payment information current
 - You may cancel at any time through your account or by contacting us
 - Access to membership content will continue until the end of the paid billing period
 - We reserve the right to modify membership pricing or content with reasonable advance notice
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6. Intellectual Property & Copyright

All content published on this Website and within our Services — including but not limited to digital downloads, course materials, workbooks, meditations, graphics, logos, text, images, and videos — is the exclusive property of Natalie Lynch / Empowering Creative Souls and is protected by applicable copyright, trademark, and intellectual property laws.

You are granted a limited, personal, non-transferable license to access and use our content for your own personal development purposes only. You may not:

- Copy, reproduce, redistribute, or resell any of our content or materials
- Share login credentials or grant access to others
- Use our content to create derivative works for commercial purposes
- Remove any copyright or proprietary notices from our materials
- Use our brand name, logo, or likeness without prior written consent

Violations of these terms may result in immediate termination of access and legal action.

7. User Accounts

If you create an account on our Website or within our platforms, you are solely responsible for:

- Maintaining the confidentiality of your login credentials
- All activity that occurs under your account
- Ensuring your account information is accurate and kept up to date

You agree to notify us immediately at support@empoweringcreativesouls.com if you become aware of any unauthorized use of your account.

We reserve the right to suspend or terminate accounts at our sole discretion, including for violation of these Terms, without refund.

8. User-Generated Content

If you post, submit, or share content on our Website, in our communities, or through our platforms (including comments, reviews, testimonials, or forum posts), you agree that:

- Your content is not obscene, defamatory, threatening, illegal, or infringing on any third party's rights
- Your content does not contain software viruses, spam, or commercial solicitation
- You grant Empowering Creative Souls a non-exclusive, royalty-free, worldwide, irrevocable license to use, reproduce, publish, and display such content for business purposes

We reserve the right (but not the obligation) to remove or edit any user-generated content at our sole discretion and without notice.

9. Communications & Email

By subscribing to our email list, purchasing a product, or creating an account, you consent to receive electronic communications from us. These may include:

- Transactional emails related to your purchase or account
- Email newsletters, updates, and promotional offers (where you have opted in)
- Important notices regarding our Services or these Terms

You may unsubscribe from marketing emails at any time by clicking the "Unsubscribe" link in the footer of any email or by contacting us at support@empoweringcreativesouls.com. Transactional and account-related emails are not subject to opt-out.

You agree that electronic communications satisfy any legal requirement that such communications be in writing.

10. Prohibited Conduct

You agree not to use the Website or Services to:

- Violate any applicable local, national, or international law or regulation
 - Engage in any fraudulent, deceptive, or harmful conduct
 - Harass, abuse, or harm other users or members of our community
 - Attempt to gain unauthorized access to our systems or data
 - Transmit any malware, viruses, or harmful code
 - Scrape, crawl, or harvest data from our Website without permission
 - Impersonate Empowering Creative Souls, Natalie Lynch, or any other person or entity
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11. Disclaimers & Limitation of Liability

THE WEBSITE AND SERVICES ARE PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS WITHOUT WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED. WE DO NOT WARRANT THAT THE WEBSITE WILL BE UNINTERRUPTED, ERROR-FREE, OR FREE OF HARMFUL COMPONENTS.

TO THE FULLEST EXTENT PERMITTED BY LAW, EMPOWERING CREATIVE SOULS AND NATALIE LYNCH SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES ARISING FROM YOUR USE OF THE WEBSITE OR SERVICES, EVEN IF WE HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

Our total liability to you for any claim arising out of or relating to these Terms or our Services shall not exceed the amount you paid to us in the 90 days preceding the claim.

12. Indemnification

You agree to indemnify, defend, and hold harmless Empowering Creative Souls, Natalie Lynch, and their affiliates, contractors, and representatives from and against any claims, damages, losses, liabilities, and expenses (including legal fees) arising out of or relating to:

- Your use of the Website or Services
 - Your violation of these Terms
 - Your violation of any third-party rights
 - Any content you post or submit through our platforms
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13. Governing Law & Dispute Resolution

These Terms are governed by the laws of the State of New York, United States, without regard to conflict of law principles.

Any dispute arising from these Terms or your use of the Website or Services shall first be attempted to be resolved through good-faith negotiation. If unresolved, disputes shall be submitted to binding arbitration in accordance with the rules of the American Arbitration Association, with proceedings conducted in New York.

You waive any right to participate in a class-action lawsuit or class-wide arbitration against Empowering Creative Souls.

Notwithstanding the above, we reserve the right to seek injunctive or other equitable relief in any court of competent jurisdiction to protect our intellectual property rights.

14. Third-Party Links & Services

Our Website may contain links to third-party websites or services. These links are provided for your convenience only. We have no control over the content of those sites and accept no responsibility for them or for any loss or damage that may arise from your use of them.

We use the following third-party platforms to deliver our Services: FreedomKit (GoHighLevel), PayPal, and Stripe. Your use of these platforms is subject to their respective terms of service and privacy policies.

15. Privacy

Your use of the Website and Services is also governed by our Privacy Policy, which is incorporated into these Terms by reference. By agreeing to these Terms, you also agree to our Privacy Policy. You can review our full Privacy Policy at empoweringcreativesouls.com/privacy-policy.

16. Termination

We reserve the right to suspend or terminate your access to the Website or any Services at any time and for any reason, including violation of these Terms, without prior notice or liability.

Upon termination, your right to use the Services will immediately cease. Provisions of these Terms that by their nature should survive termination — including intellectual property, disclaimers, indemnification, and governing law — shall survive.

17. Entire Agreement & Severability

These Terms, together with our Privacy Policy and any additional terms applicable to specific Services, constitute the entire agreement between you and Empowering Creative Souls regarding your use of the Website and Services.

If any provision of these Terms is found to be invalid or unenforceable, the remaining provisions will continue in full force and effect.

18. Contact Us

If you have any questions about these Terms of Service, please contact us:

- Email: support@empoweringcreativesouls.com
- Website: empoweringcreativesouls.com
- Data Protection Officer: Natalie Lynch, Founder

We will do our best to respond to all inquiries within 5–7 business days.